Alternative Treatments Billing Guideline – Medicare Advantage/Dual Special Needs Plan (D-SNP)

CHPW is proud to offer our Health and Wellbeing benefit. This supplemental benefit allows our **Medicare Advantage/Dual Special Needs Plan (D-SNP)** members access to acupuncture, chiropractic, naturopathic, and massage therapy.

Services are subject to benefit coverage, limitations, and exclusions as described in plan coverage guidelines. Go to CHPW's Health and Wellbeing page or review the Benefit Grids **for plan-specific information** on coverage. The Medicare Managed Care plans have different alternative treatment benefits between the plans.

- There is a 25-visit combined limit for these services per calendar year.
- Members can go to any provider if they are certified to provide the services within their license's scope.

Covered Codes

The following codes are covered for the supplemental benefits.

Chiropractic medicine	*Covered codes:*
E&M	Not covered
Manipulation	98940 | 98941 | 98942
X-rays	Not covered
Acupuncture	*Covered codes:*
E&M	Not covered
Procedures	97810 | 97811 | 97813 | 97814
Massage therapy	*Covered codes:*
E&M	Not covered
Massage therapy	97124
Naturopath	*Covered codes:*
E&M	Appropriate CPT code for the service.

The rate for reimbursement is based on the CMS physician fee schedule.

Questions?

If you or your patient have any questions, our Customer Service Team is ready to help. You can email customercare@chpw.org or call during business hours.

- Phone number: 1-800-942-0247
- Business hours: from 8:00 a.m. to 8:00 p.m., 7 days a week