



FIND A DOCTOR / PROVIDER DIRECTORY SEARCH USER GUIDE



COMMUNITY HEALTH PLAN
of Washington™
The power of community

Apple Health (Medicaid)
Medicare Advantage
Individual & Family Plans

REVISION HISTORY

Version	Date	Prepared By	Summary of Changes
V1.0	September 2025	Pranitha Kashyap	DRAFT
V1.1	September 2025	Pranitha Kashyap	Updates after UI changes

Table of Contents

Accessing the Provider Directory Search 4

How to Find a Doctor 5

 Screens 5

 Step-by-Step Instructions 15

How to Rate a Doctor 16

 Screens 16

 Step-by-Step Instructions 17

Accessing the Provider Directory Search

The Provider Directory Search/ Find a Doctor Tool can be accessed using the portal links as a guest user.

The Find a Doctor Tool page will be displayed based on the LOBs which have different coloured portal pages.

Medicare



COMMUNITY HEALTH PLAN
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MEDICARE ADVANTAGE

Nurse Advice Line: 1-866-418-2920
TTY Relay: Dial 711

English Font Size

SEARCH PROVIDER

Plan Information

Search for a CHPW Provider

Provider Search Instructions

* Zip/City/County

Search

Click each filter(s) below to narrow your search.

Provider Type

Specialty

CHPW Plan

Search Within

Primary Care Provider

Accepting New Patients

Advanced Filter Options

Sort By

Clear All

Medicaid



COMMUNITY HEALTH PLAN
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APPLE HEALTH (MEDICAID)

Nurse Advice Line: 1-866-418-2920
TTY Relay: Dial 711

English Font Size Behavioral Health Crisis Helplines

SEARCH PROVIDER

Children's Behavioral Health Providers

Search for a CHPW Provider

Provider Search Instructions

* Zip/City/County

Search

Click each filter(s) below to narrow your search.

Provider Type

Specialty

CHPW Plan

Search Within

Primary Care Provider

Accepting New Patients

Advanced Filter Options

Sort By

Clear All

Cascade



COMMUNITY HEALTH PLAN
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INDIVIDUAL & FAMILY PLANS

Nurse Advice Line: 1-866-418-2920
TTY Relay: Dial 711

English Font Size

SEARCH PROVIDER

Children's Behavioral Health Providers
Emergency Room Provider Directory

Search for a CHPW Provider

Provider Search Instructions

* Zip/City/County

Search

Click each filter(s) below to narrow your search.

Provider Type

Specialty

CHPW Plan

Search Within

Primary Care Provider

Accepting New Patients

Advanced Filter Options

Sort By

Clear All

How to Find a Doctor

Follow these step-by-step instructions to search for a Doctor/Medical Professionals, Hospital, Facility, Pharmacy or Urgent Care using **Find A Doctor** feature as a guest user.

Screens

Provider Directory – Find a Doctor

As previously noted, you may have different coloured portal pages depending on your plan.

On the **Search for a CHPW Provider** page, the links **Plan Information** and **Provider Search Instructions** is displayed, which when clicked opens a PDF with the plan information based on the health plan and the latter displays the instructions of how to search for a provider as a pop-up screen respectively.

Zip code/City/County search text field is displayed where the zip code/city/county can be entered and searched using the Search button.

The below options are provided to narrow down the search results:

- **Provider Type** - Provides a range of provider options to select from the list.
- **Specialty** - Provides list of specialities to choose from displayed in alphabetic order
- **CHPW Plan** - Search for providers specific to CHPW Plan (default plan will be selected)
- **Search Within** - Distance options are provided to find doctors
- **Primary Care Provider**- Helps to find associated PCPs
- **Accepting New Patients**- Helps to check the providers accepting new patients
- **Advanced Filter Options** - Helps to refine the search
- **Sort By** – Helps to sort by distance, rating and alphabetical order

Clear All – Clears all the filters applied

SEARCH PROVIDER

Plan Inform

Search for a CHPW Provider

Provider Search Instructions

* Zip/City/County

Search

Click each filter(s) below to narrow your search.

Provider Type

Specialty

CHPW Plan

Search Within

Primary Care Provider

Accepting New Patients

Advanced Filter Options

Sort By

Clear All

- **Provider Type** – Provides a range of options to select from the list.

SEARCH PROVIDER

Search for a CHPW Provider

[Provider Search Instructions](#)

* Zip/City/County ?
98901

Q Search

Click each filter(s) below to narrow your search.

Provider Type ?

Specialty ?

CHPW Plan

Search Within ?

☐ Behavioral Health

☐ Durable Medical Equipment

☐ Home Health Agency

☐ Laboratory/Pathology

☐ Radiology

☐ Urgent Care

☐ Women's Health

☐ Ambulatory Surgery Center

☒ Doctors/Medical Professionals

☐ Facility

☐ Hospital

☐ Pharmacy

☐ Skilled Nursing Facility

☐ Vision

Clear

Apply

- **Specialty** – Provides list of specialties to choose from displayed in alphabetic order

Click each filter(s) below to narrow your search.

Provider Type **Specialty** CHPW Plan Search Within Primary Care Provider Accepting New Patients Advanced Filter Options Sort By Clear All

ALL A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

☐ Acupuncture- East Asian Medicine	☐ Adolescent Medicine	☐ Adult Congenital Heart Disease
☐ Adult Medicine	☐ Allergy & Immunology	☐ Allergy & Immunology, Int Med
☐ Allergy & Immunology, Pediatric	☐ Assistant Surgeon	☐ Audiology
☐ Biofeedback Therapy	☐ Brain Injury Medicine	☐ Cardiology, Adv Heart Failure & Transplant Cardiology
☐ Cardiology, Clinical Electrophysiology	☐ Cardiology, Electrophysiology	☐ Cardiology, Interventional
☐ Cardiology, Nuclear	☐ Cardiology, Pediatric	☐ Cardiovascular Disease
☐ Child Abuse Pediatrics	☐ Chiropractic Medicine	☐ Craniofacial Medicine, Pediatric
☐ Critical Care Medicine	☐ Critical Care Medicine, Anesthesiology	☐ Critical Care Medicine, Pediatric
☐ Critical Care, Internal Med	☐ Critical Care, OB/GYN	☐ Critical Care, Surgery
☐ Cytogenetics, Clinical	☐ Dermatology	☐ Dermatology, Dermatopathology
☐ Dermatology, Pediatric	☐ Dietician, Registered	☐ Dietitian
☐ Ear, Nose & Throat Neurotology	☐ Ear, Nose & Throat Otolaryngology	☐ Ear, Nose & Throat Otorhinolaryngology
☐ Ear, Nose & Throat Pediatric Otolaryngology	☐ Ear, Nose & Throat Plastic Surg Head & Neck	☐ Ear, Nose & Throat Sleep Medicine
☐ Emergency Medicine	☐ Emergency Medicine, Pediatric	☐ Endocrinology

Clear Apply

CHPW Plan – Search for providers specific to CHPW Plan (default plan will be selected)

Provider Search Instructions

* Zip/City/County Search

Click each filter(s) below to narrow your search.

Provider Type Specialty **CHPW Plan** Search Within Primary Care Provider

☐ Washington Apple Health
☒ Medicare Advantage
☐ Cascade Select

Search Within – Distance options are provided to find doctors

* Zip/City/County ? Search

Click each filter(s) below to narrow your search.

Provider Type ? Specialty ? CHPW Plan Search Within ? Primary Care Provider ? Accepting New Patients ? Advanced Filter Options ?

☐ 5 Miles ☐ 10 Miles ☐ 20 Miles
☐ 25 Miles ☒ 30 Miles ☐ 50 Miles
☐ 99 Miles ☐ ALL

Clear Apply

Primary Care Provider

* Zip/City/County ? Search

Click each filter(s) below to narrow your search.

Provider Type ? Specialty ? CHPW Plan Search Within ? Primary Care Provider ? Accepting New Patients ?

Please note, CHPW members are assigned to Community Health Centers and select affiliated clinics, not to individual Primary Care Providers.

Clear Apply

Accepting New Patients – Helps to check the providers accepting new patients

* Zip/City/County ? Search

Click each filter(s) below to narrow your search.

Provider Type ? Specialty ? CHPW Plan Search Within ? Primary Care Provider ? Accepting New Patients ? Advanced Filter Options ? Sort By ?

Check this box to search for providers who are currently accepting new patients.

Clear Apply

Advanced Filter options- Here you can refine your search. Enter information into any of the fields, choose a specific drop-down selection and/or select any of the checkboxes

More Filter

Provider Details

Provider Last Name

Provider First Name

Provider Middle Name

Provider Suffix Name

Gender

No Preference

Areas Of Expertise

Any Expertise

Provider Race/Ethnicity

Select

Provider Languages Spoken

Any Language

Clinic Name

Group Name

Provider Phone Number

Hospital Affiliation

Limitations

Search By Address

☐ Board Certification

☐ ADA Accessibility

☐ Telehealth

☐ Urgent Care Facility

☐ Extended Hours

☐ Interpretation Services

☐ Delivers Babies

Clear

Show Providers

Search by Address : Allows you to search using an address other than your default home address.

Search by Address

Note: City or Zip Code is mandatory along with State.

Address 1:

Address 2:

City:

* State:

Washington

Zip Code:

Done

Sort By – Helps to sort by distance, rating and alphabetical order

The screenshot shows the 'Provider Search Instructions' section. At the top, there is a search bar with the placeholder text '* Zip/City/County' and a blue 'Search' button. Below the search bar, a red text prompt says 'Click each filter(s) below to narrow your search.' There are several filter buttons: 'Provider Type', 'Specialty', 'CHPW Plan', 'Search Within', 'Primary Care Provider', 'Accepting New Patients', 'Advanced Filter Options', 'Sort By', and 'Clear All'. The 'Sort By' button is highlighted with a black box, and its dropdown menu is open, showing four options: 'Distance', 'Rating', 'A-Z (Last Name/ Office)', and 'Z-A (Last Name/ Office)'. At the bottom of the dropdown menu are 'Clear' and 'Apply' buttons. A watermark for 'Activate Windows' is visible in the bottom right corner.

The **Clear All** option is provided to clear all the options selected.

Get Started

Enter the desired **Zip code/City/County** in the text field and click the **Search** button to locate Providers/Medical Professionals, your provider network, and within a 30-mile radius of your home address.

The screenshot shows the 'Search for a CHPW Provider' page. At the top left is the 'COMMUNITY HEALTH PLAN of Washington' logo with the tagline 'The power of community'. To the right of the logo is the 'MEDICARE ADVANTAGE' text. In the top right corner, there is contact information: 'Nurse Advice Line: 1-866-418-2920' and 'TTY Relay: Dial 711'. Below this is a language and font size selector showing 'English' and 'Font Size'. The main heading is 'SEARCH PROVIDER' with a sub-heading 'Search for a CHPW Provider'. A 'Plan Information' link is on the right. Below the heading is a 'Provider Search Instructions' section. It contains a search bar with the placeholder text '* Zip/City/County' and a blue 'Search' button, both highlighted with black boxes. Below the search bar, a red text prompt says 'Click each filter(s) below to narrow your search.' There are several filter buttons: 'Provider Type', 'Specialty', 'CHPW Plan', 'Search Within', 'Primary Care Provider', 'Accepting New Patients', 'Advanced Filter Options', 'Sort By', and 'Clear All'.

Based on the zip code / filter options chosen, the search results of the Providers/Facilities are displayed

COMMUNITY HEALTH PLAN

of Washington

The power of community

MEDICARE ADVANTAGE

Nurse Advice Line: 1-866-418-2920

TTY Relay: Dial 711

English

Font Size

SEARCH PROVIDER

Plan Information

Search for a CHPW Provider

Provider Search Instructions

Zip/City/County

98901

Search

Click each filter(s) below to narrow your search.

Provider Type

Specialty

CHPW Plan

Search Within

Primary Care Provider

Accepting New Patients

Advanced Filter Options

Sort By

Clear All

553 Providers near 98901

Export As

Last Updated: 09/24/2025 (CHPW Community Health Centers are returned in the search results as a priority.)

98901

Doctors/Medical Professionals

NEIGHBORHOOD HEALTH TERRACE HEIGHTS

0.17 mi

2501 BUSINESS LN, YAKIMA, WA, 98901

(509) 853-2400

YAKIMA NEIGHBORHOOD HEALTH

1.44 mi

12 S 8TH ST, YAKIMA, WA, 98901

(509) 454-4143

YAKIMA NEIGHBORHOOD HEALTH

1.44 mi

12 S 8TH ST, YAKIMA, WA, 98901

(509) 454-4143

HENRY BEAUCHAMP COMMUNITY CENTER

1.81 mi

1211 S 7TH ST, YAKIMA, WA, 98901

(509) 853-2372

YAKIMA MEDICAL DENTAL CLINIC

2.03 mi

602 E NOB HILL BLVD, YAKIMA, WA, 98901

(509) 248-3334

10 Per Page

1 2 3 4 5 > >>

Enter a start location

Enter a destination location

You will also see a map with a pin beside the location of each of the Providers/Facilities listed in the search results. To view a specific location, select the View on Map link in the search results.

Search results will display below the map

SEARCH PROVIDER

Plan Information

Search for a CHPW Provider

Provider Search Instructions

* Zip/City/County

98901

Search

Click each filter(s) below to narrow your search.

Provider Type

Specialty

CHPW Plan

Search Within

Primary Care Provider

Accepting New Patients

Advanced Filter Options

Sort By

Clear All

553 Providers near 98901

Export As

Last Updated: 09/24/2025 (CHPW Community Health Centers are returned in the search results as a priority.)

98901

Doctors/Medical Professionals

NEIGHBORHOOD HEALTH TERRACE HEIGHTS 2501 BUSINESS LN, YAKIMA, WA, 98901 (509) 853-2400	0.17 mi
YAKIMA NEIGHBORHOOD HEALTH 12 S 8TH ST, YAKIMA, WA, 98901 (509) 454-4143	1.44 mi
YAKIMA NEIGHBORHOOD HEALTH 12 S 8TH ST, YAKIMA, WA, 98901 (509) 454-4143	1.44 mi
HENRY BEAUCHAMP COMMUNITY CENTER 1211 S 7TH ST, YAKIMA, WA, 98901 (509) 853-2372	1.81 mi
YAKIMA MEDICAL DENTAL CLINIC 602 E NOB HILL BLVD, YAKIMA, WA, 98901 (509) 248-3334	2.03 mi

10 Per Page

1 2 3 4 5

>

>>

Enter a start location

Enter a destination location

Satellite

Happy Time Weed Dispensary Yakima

Yakima

WASHINGTON PARK

Yakima Valley Museum

W Nob Hill Blvd

W Washington Ave

W Washington Ave

W Ahtanum Rd

Union Gap

Costco Wholesale

The Home Depot

C&B Auto Sales

Miner's Drive-In Restaurant

Yakima Ar

Terrace Heights Dr

W Lincoln Ave

1st St

20th St

W Nob Hill Blvd

W Washington Ave

W Washington Ave

W Ahtanum Rd

Union Gap

Costco Wholesale

The Home Depot

C&B Auto Sales

Miner's Drive-In Restaurant

Yakima Ar

Terrace Heights Dr

W Lincoln Ave

1st St

20th St

Google

Keyboard shortcuts

Map data ©2025 Google

Terms

Report a map error

Provider Details

On click of any Provider/Facility Name displayed on the Search Results page, the Provider's listed in that Facility will be displayed.

[< Back to Provider Search Results](#)



Provider Name
Onyi Inkesh Aman S5, ARNP
12 S 8TH ST, YAKIMA, WA, 98901
Female

YAKIMA NEIGHBORHOOD HEALTH
[Directions](#)

[\(509\) 454-4143](#)
[Website](#)

Office Hours

Monday : Not Available
Tuesday : Not Available
Wednesday : Not Available
Thursday : Not Available
Friday : Not Available
Saturday : Not Available

[Download results to PDF](#)
[Send results via Email](#)
[Click to Report Error](#)

Onyi Inkesh Aman S5, ARNP
Also Accepts Medicaid / Variable Cost Sharing

Provider Information

Accepting New Patients

Primary Care Provider

ADA Accessibility

Telemedicine

Urgent Care Facility

Delivers Babies

Specialty
Nurse Practitioner, Family

Hospital Affiliations
Not Available

Board Certification
Not Board Certified

Provider Languages Spoken
Not Available

Languages Spoken by Clinical Staff
Spanish, Tagalog

Medical Group Affiliations
Yakima Neighborhood Health Services

Areas Of Expertise
Not Available

Medical School
Not Available

[\(509\) 454-4143](#)
[Website](#)

Office Hours

Monday : Not Available
Tuesday : Not Available
Wednesday : Not Available
Thursday : Not Available
Friday : Not Available
Saturday : Not Available
Sunday : Not Available

Specialty
Nurse Practitioner, Family

Hospital Affiliations
Not Available

Board Certification
Not Board Certified

Provider Languages Spoken
Not Available

Languages Spoken by Clinical Staff
Spanish, Tagalog

Medical Group Affiliations
Yakima Neighborhood Health Services

Areas Of Expertise
Not Available

Limitations
No Limitations

Interpretation Services
Please call facility to verify

Accessibility Details
Not Available

Medical School
Not Available

Graduation Date
Not Available

Residency
Not Available

Residency Completion
Not Available

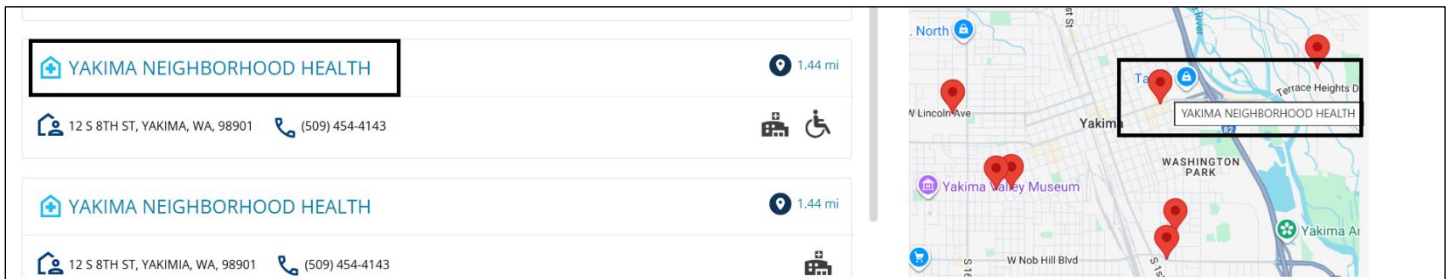
Here the Provider details such as Name, Gender, Phone Number, Visting Hours, Speciality, Certification, Languages Spoken, Areas of Expertise etc., details are displayed.

The Member can also Download the details of the Provider as a PDF using the **Download results to PDF** link Results Email can be sent using the **Send results via Email** link.

The **Click To Report Error** link can be used to report an error., which will be redirected to the CHPW page.

Map View

A map displays next to the quick search fields at the top of the search results. It shows you directions and the route. The map view defaults to an expanded view.



Step-by-Step Instructions

Start on your Member Dashboard

1. Click the **Find A Doctor** tab on the Dashboard.

The **Search for a CHPW Provider** page is displayed.

When the **Zipcode / City/County** is entered in the search text field, the results of Doctors/Medical Professionals will be displayed based on the criteria and within a 30-mile range from the given address.

Search for a Doctor

1. Quick Search.

Quick search allows you to use the default settings or change the settings by entering a city, zip code or county, and selecting a provider type. You can also search for a provider by selecting any of the options such as:

- a. Provider Type
- b. Speciality
- c. CHPW Plan
- d. Search Within
- e. Primary Care Provider
- f. Accepting New Patients
- g. Advanced Filter options
- h. Sort By
- i. Clear All

On clicking the **Advanced Filter Options**, the Advanced Search page is displayed where you can see and search for more search criteria.



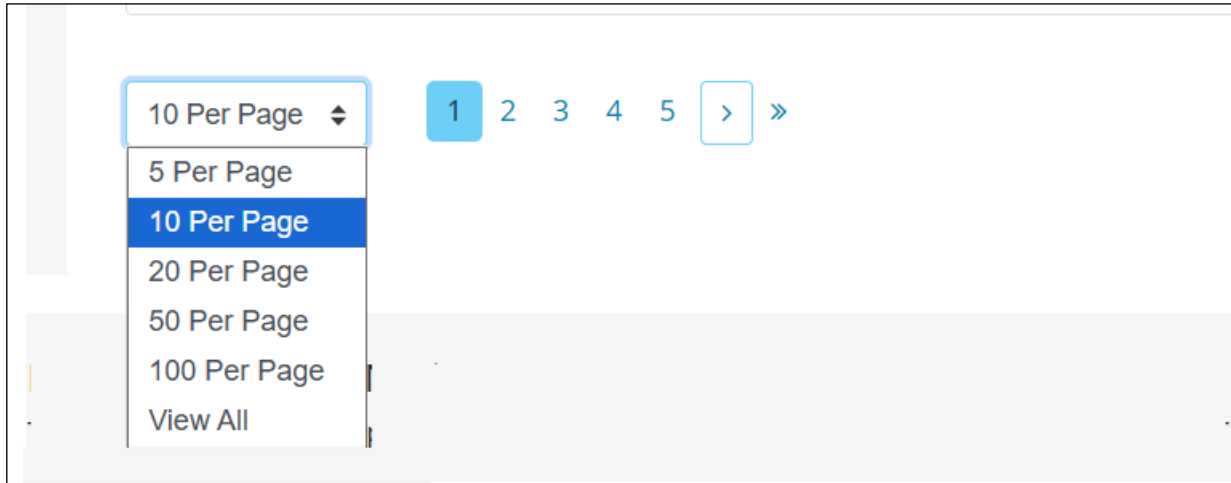
Click the PDF icon on the Search Results section to download a copy of the provider directory in PDF format.

2. **Search Within | Search by Address.**

Search Within works together with the **Search by Address** ONLY when a complete address is entered.

3. Showing 1-10 of [total number of] locations.

The total number of search results will display. The default view will show 10 results per page. You can increase the number by selecting the down arrow.



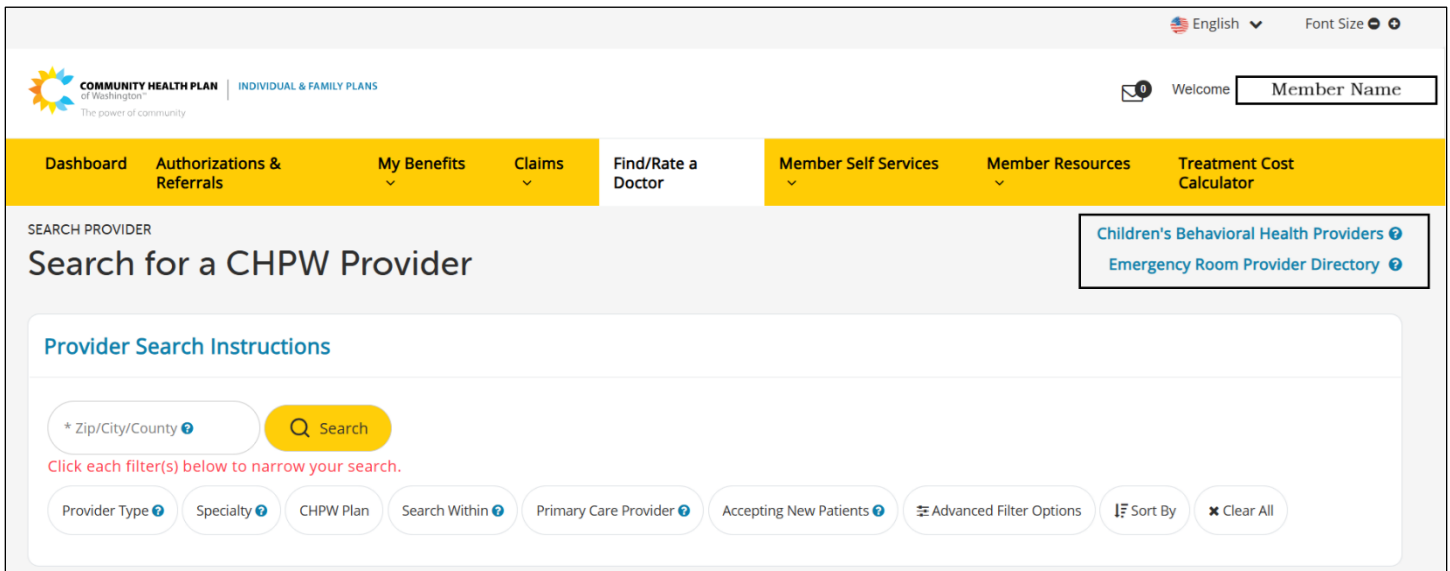
How to Rate a Doctor

Follow these step-by-step instructions to rate a doctor.

Screens

Member Dashboard – Find/Rate a Doctor

The Rate a Doctor is available only for a logged in **Cascade Member**.



Dashboard
Authorizations & Referrals
My Benefits
Claims
Find/Rate a Doctor
Member Self Services
Member Resources
Treatment Cost Calculator

SEARCH PROVIDER

Search for a CHPW Provider

Children's Behavioral Health Providers

Emergency Room Provider Directory

Provider Search Instructions

* Zip/City/County

98901

Search

Click each filter(s) below to narrow your search.

Provider Type

Specialty

CHPW Plan

Search Within

Primary Care Provider

Accepting New Patients

Advanced Filter Options

Sort By

Clear All

490 Providers near 98901

Export As

Last Updated: 09/24/2025 (CHPW Community Health Centers are returned in the search results as a priority.)

98901

Doctors/Medical Professionals

NEIGHBORHOOD HEALTH TERRACE HEIGHTS

0.17 mi

★★★★★ (5.0)

2501 BUSINESS LN, YAKIMA, WA, 98901

(509) 853-2400

YAKIMA NEIGHBORHOOD HEALTH

1.44 mi

★★★★★ (5.0)

12 S 8TH ST, YAKIMA, WA, 98901

(509) 454-4143

YAKIMA NEIGHBORHOOD HEALTH

1.44 mi

★★★★★ (3.0)

12 S 8TH ST, YAKIMIA, WA, 98901

(509) 454-4143

HENRY BEAUCHAMP COMMUNITY CENTER

1.81 mi

★★★★★ (5.0)

10 Per Page

1 2 3 4 5

> >>

Enter a start location

Enter a destination location

Satellite

Step-by-Step Instructions

Start on your Member Dashboard

1. Click the **Find/Rate A Doctor** menu on the Dashboard.

The **Find/Rate A Doctor** page displays.

The search feature is the same as seen in [Find a Doctor](#)

17

Proprietary and Confidential | September 2025
Find A Doctor/Provider Directory Search

How to Rate a Doctor

2. Rate a doctor.

- Search for a doctor with the search criteria available
- Once the search results are displayed and the ratings for the provider will be displayed
- Select any of the provider listed and the Provider details page is displayed with the Rate
- Click the **Rate Provider** button displayed under the provider's details.

< Back to Provider Search Results



Provider Name
Moni Byra Reddy , DO
2501 BUSINESS LN, YAKIMA, WA, 98901
Male

Download results to PDF Send results via Email Click to Report Error

Moni Byra Reddy , DO
Variable Cost Sharing

★★★★★ 5.0 [View Member Comments](#) [Rate Provider](#)

Provider Information

✓ Accepting New Patients	✗ Telemedicine
✓ Primary Care Provider	✗ Urgent Care Facility
✗ ADA Accessibility	✗ Delivers Babies

[Directions](#)
(509) 853-2400

- The Rate your experience window will be displayed. You can select a star rating, out of 5 stars, and enter a comment in the Comment box.

Rate your experience

Select Star Ratings

☒★★★★★
5 Star
Excellent

☐★★★★☆
4 Star
Very Good

☐★★★☆☆
3 Star
Good

☐★★★☆☆
2 Star
Fair

☐★☆☆☆☆
1 Star
Poor

Comment

Enter your comment

Rate your experience

Important Information: CHPW reviews all comments before publishing. We reserve the right to edit and/or delete any material we deem inappropriate, including:

- Abusive or hurtful comments about another person
- Off-topic and redundant comments
- Comments that use foul language or "hate speech"
- Personal attacks or defamatory statements or comments
- Comments that violate HIPAA or the privacy of any individual

Close

Submit Comment

By submitting you agree to [Terms and Conditions](#)

- When finished, select the **Submit Comment** button.

3. View ratings and comments of other members.

- Expand the provider listing and the system will display the stars in gold, 1 out of 5, under the provider's name.



Provider Name
Moni Byra Reddy , DO
2501 BUSINESS LN, YAKIMA, WA, 98901
Male

Download results to PDF Send results via Email Click to Report Error

Moni Byra Reddy , DO
Variable Cost Sharing

★ ★ ★ ★ ★ 5.0

[View Member Comments](#)

Rate Provider

Provider Information

- You can view other member comments by clicking on the View Member Comments hyperlink below the star rating.
- When no rating exists, the system will display "No Rating" and disable the View Member Comments link.



Provider Name
Eve Barker , MD
1806 W LINCOLN AVE, YAKIMA, WA, 98902
Female

Download results to PDF Send results via Email Click to Report Error

Eve Barker , MD
Variable Cost Sharing

No Rating 0.0

Rate Provider

Provider Information

