



COMMUNITY HEALTH PLAN
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The power of community

MEDICARE ADVANTAGE

D-SNP English Member Advisory Council (MAC) Meeting Agenda First Quarter – March 2026

Meeting Name	CHPW Member Advisory Council Meeting – Q1 2026 (D-SNP)	
Date/Time (PST)	DSNP Rural - Tuesday, March 24th, 1pm – 3pm - Make-up (if needed): Friday, March 27th, 10am -11am	DSNP Urban - Tuesday, March 17th, 10am – 12pm - Make-up (if needed): Friday, March 27th, 1pm – 2pm
Location	Zoom	
Meeting Purpose	Q1 2026 Dual Special Needs Plan (D-SNP) MAC Meeting	
Facilitator	Abha	
Note Taker/Tech Support	Laura	

Agenda

Topic	Presenter	Time
1. Introductions and Welcome a. Who We Are i. CHPW Team Introductions ii. Icebreaker: Share your name, preferred pronouns, and why you joined the MACs b. Community Agreements	CHPW Team & MAC Members	25 minutes
2. Q4 2025 Meeting Follow-ups a. MAC Overview & Feedback Loop b. Review member recommendations and actions taken since last meeting	CHPW Team	25 minutes
Break	Everyone	5 minutes
3. Meeting Topic: Your Experience with 2026 Plan Benefits a. Your experience with your CHPW plan benefits so far this year b. Understanding which benefits are most important to you c. How you prefer to get benefit information and support	CHPW Team	55 minutes
4. Wrap up a. Is there anything else that you want to share? b. We will be following up with gift cards, slide deck, escalations, and post-meeting survey.	CHPW Team	10 minutes

Community Agreements

We respect confidentiality
 We take care of ourselves
 One person speaking at a time
 We are mindful of lived/living experience
 We keep an open mind
 We ask questions
 We are prepared to participate