

**Community Health Plan of Washington (CHPW)  
Member Advisory Council (MAC)**DSNP English MAC Meeting  
Fourth Quarter – November 2025

<b>Meeting Name</b>	CHPW Member Advisory Council Meeting – Q4 2025 (DSNP)		
<b>Date/Time</b>	<b>DSNP Rural</b> <ul style="list-style-type: none"><li>Wednesday, November 12, 2025, 1:30pm-3:30pm PST.</li><li>Friday, November 14, 2025, 10am-12pm PST.</li></ul>	<b>DSNP Urban</b> <ul style="list-style-type: none"><li>Friday, November 14, 2025, 2pm-4pm PST.</li><li>Thursday, November 20, 2025, 9am-11am PST.</li></ul>	
<b>Location</b>	Zoom		
<b>Meeting Purpose</b>	Quarter 4 Dual Special Needs Plan (DSNP) meeting		
<b>Facilitator</b>	Abha		
<b>Note Taker/Tech Support</b>	Laura		

**Agenda**

Topic	Presenter	Time
1. Introductions and Welcome <ul style="list-style-type: none"><li>a. Who we are<ul style="list-style-type: none"><li>i. Share your name, preferred pronouns, and why you joined, icebreaker</li></ul></li><li>b. MAC Updates</li><li>c. Community Agreements</li></ul>	CHPW Team & MAC Members	30 minutes
2. Q3 Meetings Follow-up Recommendations and Action Items <ul style="list-style-type: none"><li>a. Feedback Loop</li><li>b. Feedback on action</li></ul>	CHPW Team	20 minutes
Break	Everyone	5 minutes
3. Newly Improved Care Management Program <ul style="list-style-type: none"><li>a. Do our members know about the CM program/ have used it?</li><li>b. What's their experience with it, any barriers or positive outcomes?</li><li>c. What would make our members be more engage with the program?</li></ul>	CHPW Team	55 minutes
4. Wrap up <ul style="list-style-type: none"><li>a. Is there anything else that you want to share?</li><li>b. Brainstorm topics for MAC 2026 sessions</li><li>c. We will be following up with gift cards &amp; slide deck, scalations and survey</li></ul>	CHPW Team	10 minutes

**Community Agreements**

We respect confidentiality

We take care of ourselves

One person speaking at a time

We are mindful of lived/living experience

We keep an open mind

We ask questions

We are prepared to participate