



Community Health Plan of Washington (CHPW) Member Advisory Council (MAC)

DSNP Urban and Rural English MAC Meeting
Fourth Quarter 2024 – November – December 2024

Meeting Name	CHPW Member Advisory Council Meeting – Q4 2024 (DSNP)	
Date/Time	DSNP Urban	DSNP Rural
	Tuesday, November 19, 2024, 10 am-12 pm Friday, December 6, 2024, 10 am-12 pm	Tuesday, December 3, 2024, 10 am-12 pm Friday, December 6, 2024, 10 am-12 pm
Location	Zoom	
Meeting Purpose	Quarter 4 Dual Special Needs Plan (DSNP) Urban and Rural Meeting	
Facilitator	Abha	
Note Taker/Tech Support	Fathiya	

Agenda

Topic	Presenter	Time
1. Introductions and Welcome a. Who we are: share your name, preferred pronouns, and why you joined b. Community Agreements	CHPW Team & MAC Members	30 minutes
2. Q2 Meeting Follow-up Recommendations and Action Items a. Review member recommendations and follow-ups	CHPW Team	20 minutes
Break	Everyone	5 minutes
3. Members' experiences when visiting the doctor for: a. Appointments and wellness checkups b. Preventive screenings c. Challenges and barriers	CHPW Team	55 minutes
4. (NEW) CHPW's MemberFirst Rewards Program a. Receive rewards for breast cancer and colorectal cancer screenings.		
5. Wrap up a. Is there anything else that you want to share?	CHPW Team	10 minutes

Community Agreements

We respect confidentiality

We take care of ourselves

One person speaking at a time

We are mindful of lived/living experience

We keep an open mind

We ask questions

We are prepared to participate